

September 2019

How to update Dante firmware of HARVEY devices?

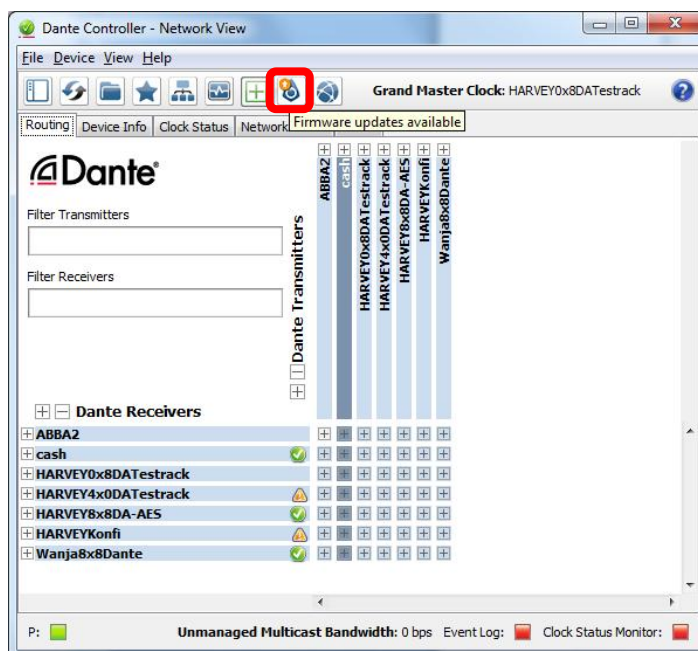
To update the Dante firmware you have two options:

Dante Controller v4.2.3.1 or newer	Dante Firmware Update Manager
Update files for participating Dante licensees are hosted by Audinate.	Update file needs to be downloaded from harvey.audio website.
Tool notifies you in case it finds a newer Dante firmware for your HARVEY device.	No notification about newer Dante firmware.
Only upgrade path – no downgrade possible.	Upgrade and downgrade possible.
Requires an internet connection.	Requires no internet connection.

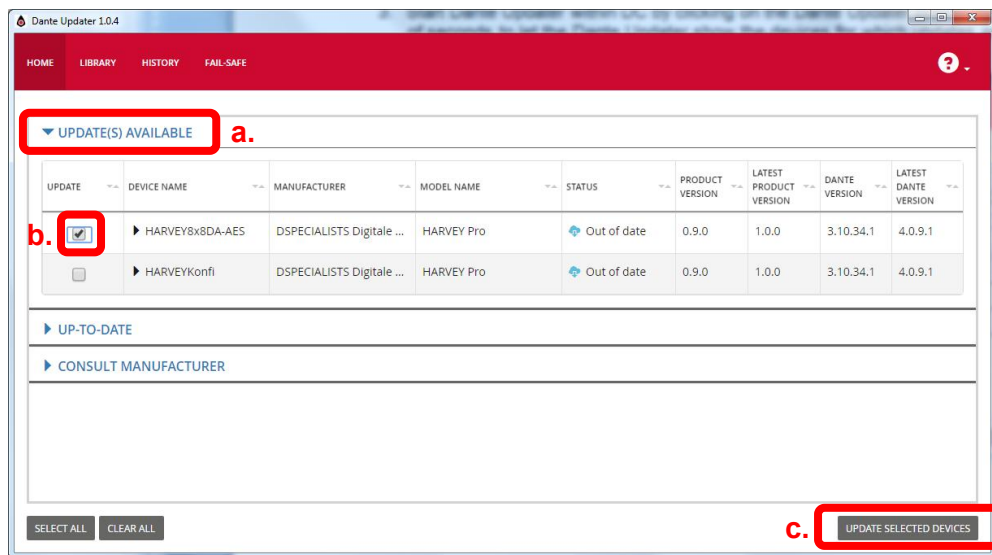
Prerequisite for both options is that your computer is connected to the same local network as the HARVEY devices you want to update.

For the **Dante Controller** option follow these steps:

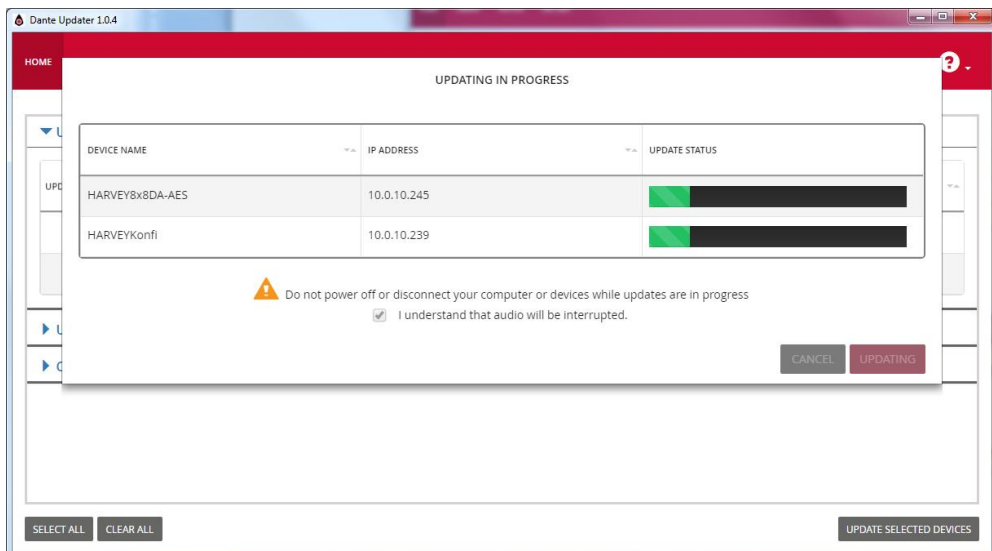
1. Ensure you have the latest Dante Controller (DC) installed on your computer – it must be v4.2.3.1 or newer for the Dante Updater being integrated in DC:
 - a. In case you already have DC installed you can check your version and update within DC: go to Help > About and/or Help > Check for Updates
 - b. For a fresh installation go to <https://www.audinate.com/products/software/dante-controller>, choose your operating system, download and install DC on your computer.
2. Run Dante Controller and make sure your HARVEY Dante device(s) is/are on the same network as your computer and is/are displayed.



3. Start Dante Updater within DC by clicking on the Dante Updater button.



- a. Wait a couple of seconds to let the Dante Updater show the devices for which updates are available.
- b. Tick the checkboxes for those devices which you want to update.
- c. Start update process by clicking on button Update Selected Devices. In the following window acknowledge your understanding that audio will be interrupted during updating.



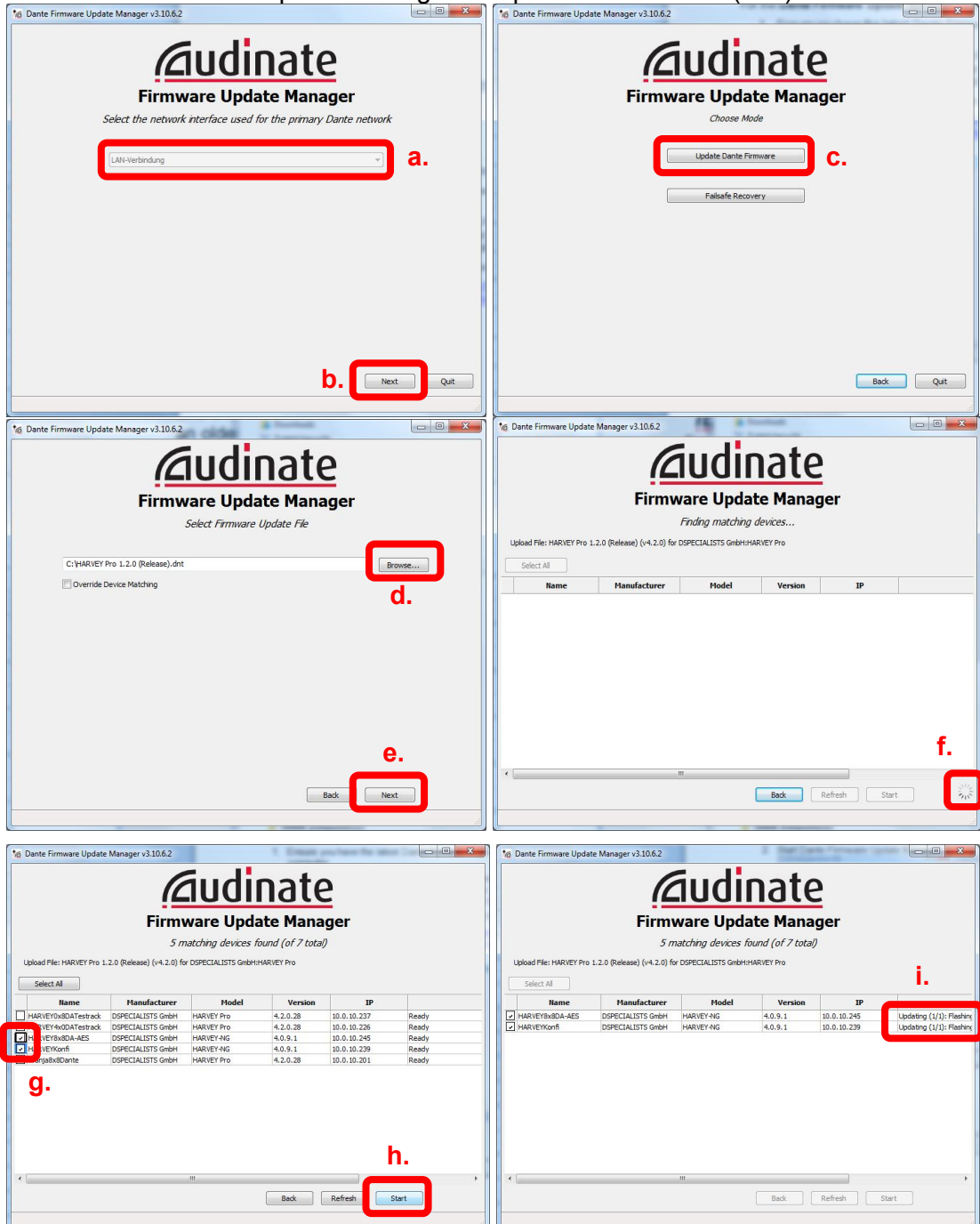
4. After updating is finished you have to reboot the devices in order to take effective.
 - a. If allowed by the specific Dante firmware you may initiate a reboot within the Dante Updater.
 - b. Alternatively you can reboot the devices remotely by starting HARVEY Composer, open the Device Settings within the Composer Cockpit and click Reboot.
 - c. The third option is to switch off and switch on the device(s) physically.
5. You may check the successful update within Dante Controller.

For the **Dante Firmware Update Manager** option follow these steps:

1. Ensure you have the latest Dante Firmware Update Manager installed on your computer:
 - a. In case you already have Dante Firmware Update Manager installed, start it, and check the version number at the top. It should read v3.10.6.2. If you have an older version, please uninstall it, and proceed with b.
 - b. Install the latest version from one of the following link depending on your OS:

<https://www.audinate.com/latest-firmware-update-manager>

2. Start Dante Firmware Update Manager and proceed as shown (a.-i.):



6. After updating is finished you have to reboot the devices in order to take effective.
 - a. You can reboot the devices remotely by starting HARVEY Composer, open the Device Settings within the Composer Cockpit and click Reboot.
 - b. Switching off and switching on the device(s) physically is always the final option.
7. You may check the successful update within Dante Controller.